

MEDIA RELEASE

12th Asia Pacific Eldercare Innovation Awards 2024 Celebrates Excellence in Eldercare

Top winners hailed from Australia, Hong Kong and Singapore

10 May 2024, Singapore – The 12th Asia Pacific Eldercare Innovation Awards, which took place at Marina Bay Sands last night, was an event dedicated to recognising innovation and excellence in eldercare. It serves as a tribute to organisations that redefine the ageing experience through their innovative business practices, operational strategies, and service models. The awards featured ten categories, each highlighting excellence in various aspects of eldercare.

Janice Chia, Founder of Ageing Asia, said, "This year's participants truly embody the spirit of innovation that the Asia Pacific Eldercare Innovation Awards aim to highlight. Their commitment to enhancing eldercare sets a benchmark for excellence that resonates across the world."

Among the distinguished panel of judges is Mr Tom Symondson, CEO, Aged & Community Care Providers Association. Reflecting on his experience, Mr Symondson shared, "I am so delighted to be a judge for the Ageing Asia Innovation Awards for a second year. The quality of the finalists this year has been exceptional, and I am so grateful for the opportunity to see some fantastic innovations from across the world. I have learnt a lot from the nominees which I will take back with me to benefit older people in Australia."

Mr Stefan Ege, Head of Projects and Strategy at the City of Zurich's Department of Health and the Environment in Switzerland shared his admiration for the projects that went beyond innovation, expressing, "I was truly impressed with the breadth of the entries and the quality of the products. What stood out to me especially was Mark Morran Warrawee in Australia who held a proper Olympic competition between teams of their residents - the emotion, pride, and ultimately purpose bringing residents, staff, and families together was incredibly moving."

Dr Jun Sasaki Founder & Chairman, Yushoukai Medical Corporation in Japan, expressed his appreciation for the caliber of this year's submissions, stating "This is my fourth year serving as a judge for this award, and the level of entries has risen each year. This year, there were many particularly innovative services and products. Through these awards, I am able to experience firsthand the rapidly changing needs of society and the evolution of technology. It is a great learning opportunity for me as well."

The 2024 edition of the awards attracted a total of 186 submissions from 19 countries, with participation from 99 companies, showcasing the global engagement and innovative spirit prevalent in the eldercare sector.

The winners by categories are as follows:

Award Categories and Winners

- **Category 1: Operator**

A) Operator of the year – Ageing-In-Place

Best independent senior living / Retirement village operator that enables people to age in their own home with access to social, health and care services as they age

Winner: Ryman Healthcare Australia

B) Operator of the year – Active Ageing

Best social engagement operator that encourages older adults to live well and age with purpose

Winner: Bolton Clarke, Australia

C) Operator of the year – Residential Aged Care

Best residential aged care operator that demonstrates improvement in quality of life for older adults

Winner: St Andrew's Village, New Zealand

D) Operator of the year – Assisted Living

Best operator that enables older adults who need some assistance with daily living are supported to live as independently as possible

Winner: Ryman Healthcare, Australia

E) Operator of the year – Palliative Care

Best operator that support older adults to live well and die well

Winner: The Hong Kong Chinese Christian Churches Union Kwong Yum Care Home (Integrated Aged Care Service). Hong Kong SAR China

- **Category 2: Facility (Centre-Based)**

A) Facility of the year – Day Care Centre

Best social, health and care facility to enable ageing-in-place

Winner: PCF Sparkle Care @Yew Tee by PAP Community Foundation, Singapore.

B) Facility of the year – Active Ageing

Best social engagement facility that encourages older adults to live well and age with purpose

Winner: Sunway Sanctuary by Sunway Healthcare Group, Malaysia

C) Facility of the year – Rehab, Health & Wellness (Centre Based)

Best rehabilitation, health and wellness facility that helps older people to be stronger and healthier as they age

Winner: Stroke Rehabilitation Centre by Hong Kong Sheng Kung Hui Welfare Council Limited, Hong Kong SAR China

- **Category 3: Facility (Residential)**

A1) Facility of The Year – Residential Aged Care (Australasia)

Best residential aged care facility in Australia and New Zealand that demonstrates improvement in quality of life for older adults

Winner: St Andrew's Village by St Andrew's Village, New Zealand

A2) Facility of The Year – Residential Aged Care (Singapore)

Best residential aged care facility in Singapore that demonstrates improvement in quality of life for older adults

Winner: ECHOES FROM THE D.R.E.A.M (Decisions, Reality, Aim, Empower, Motivation) by Thye Hua Kwan Nursing Home Ltd.

B) Facility of The Year – Active Ageing (Residential)

Best social engagement facility that encourages older persons to live well and age with purpose

Winner: Mark Moran Warrawee by Mark Moran Group, Australia

C) Facility of The Year – Assisted Living

Best facility that enables older people who need some assistance with daily living to live as independently as possible

Winner: Komune Care – Comprehensive Senior Care and Integrated Community Living by Komune Care Centre Sdn Bhd

D) Facility of The Year – Ageing-In-Place

Best future model for ageing in good health in a community

Winner: St Andrew's Village by St Andrew's Village Ltd, New Zealand

- **Category 4: Design**

**Projects that will complete by 2025 may apply*

A) Design of the year - Interior Design

Best interior design for assisted living or residential aged care that have an emphasis on style, comfort, safety of home and supports social and health outcomes

Winner: Deborah Cheetham Retirement Village by Ryman Healthcare, Australia

B) Design of the year - Care Suite

Best interior design for residential aged care room and ensuite bathroom that exudes thoughtfulness, style, comfort of home and enables independence of end user

Winner: Rockpool Pelican Waters by Rockpool Pelican Waters, Australia

C) Design of the year - Dining Space

Best interior design that invites seniors and community to enjoy the dining experience

Winner: The Dining Room by Sunway Sanctuary, Malaysia

- **Category 5: Innovation of the Year (Operational Efficiency & ICT)**

A) Innovation of the year – Productivity

Best practices that demonstrate improved productivity in organizational efficiencies and quality of care delivery

Winner: Safe Medication Administration System for CCRC by Ventria Residence & Hong Kong Pharmaceutical Care Foundation, Hong Kong SAR, China

B) Innovation of the year – Smart Care Technology (Operational Management Solution)

Best operational management technology innovation that enables independence, health monitoring, operational efficiency and care support

Winner: Computerised Asset Management System by St Luke's ElderCare, Singapore

- **Category 6: Innovation of the Year (Product)**

A) Innovation of the year – Food & Nutrition

Best food product developed to improve health for older adults

Winner: System of Nutrition by The Pure Food, Australia

B) Innovation of the year – Rehabilitation Equipment

Best rehabilitation equipment that improves health outcome for older adults

Winner: The first robotic solution for therapist-like, home-based rehabilitation by Articares Pte Ltd, Singapore

C) Innovation of the year – Assistive Living Product

Best product that supports ageing-in-place, independence and enablement for older adults

Winner: Kradal™ Smart Foam Impact Absorbing Floor by Kradal Flooring, Sydney, Australia

D1) Innovation of the year – Industry Social Engagement

Best industry social engagement implementation that aims to engage stakeholders to raise awareness to improve quality of life for older people

Winner: Gerontechnology Platform by The Hong Kong Council of Social Service, Hong Kong SAR, China

D2) Innovation of the year – Technology Social Engagement

Best social engagement technology implementation that demonstrates improvement in quality of life for older people

Winner: myRyman Resident App by Ryman Healthcare, Australia

- **Category 7: Innovation of the Year (Technology)**

A) Innovation of the year – Dementia Technology

Best memory support technology product to engage, enable rehabilitation and happiness for people living with dementia

Winner: Digital Brain Function Screen by Neurowyze Pte Ltd, Singapore

B) Innovation of the year – Technology Product

Best technological product implementation that improves quality of life for older people

Winner: Indego Personal by Ekso Bionics, USA

C) Innovation of the year – Technology Product by Operator

Best technological product implementation developed by Operator that improves quality of life for older people

Winner: The Use of Augmented Reality Exercise to improve Quality of Life for older adults by Hong Kong Sheng Kung Hui Welfare Council Limited, Hong Kong SAR China

D) Innovation of the year – Smart Care Technology

Best smart care technology that demonstrates innovation and efficiency in care delivery for older people

Winner: Harnessing Technology to Solve Global Aged Care Health Workforce Challenges by McLean Care iAgeHealth, Australia

E) Innovation of the year – Assistive Living Technology

Best assistive living technology that enables independent living for older people

Winner: mCare Watch by mCare Digital, Australia

- **Category 8: Innovation of the Year (Programme)**

A) Innovation of the year – Community Social Engagement

Best community social engagement program implementation that demonstrates improvement in quality of life for older people

Winner: The Waving of Wellness - Seniors Mutual Help Development Project By Hong Kong Sheng Kung Hui Welfare Council Limited, Hong Kong SAR China

A) Innovation of the year – Intergenerational Social Engagement

Best intergenerational social engagement program implementation that demonstrates improvement in equality of life for older people

Winner: Intergenerational Program by Kalyra, Australia

B) Innovation of the year – Dementia Care Programme

Best memory support program to engage, enable rehabilitation, and happiness for older people with dementia

Winner: The Dementia World Travel Guide by issue+design, Japan

C) Innovation of the year – Rehabilitation Programme

Best rehabilitation program that demonstrates improvement in strength and independence for older adults

Winner: Senior Boxing and Technology Enhanced Exercising Program by Australian Nursing Home Foundation, Australia

• **Category 9: Innovation of the Year (Active Ageing Programme)**

A) Innovation of the year – Active Ageing Empowerment Programme

Best active ageing empowerment programme that demonstrates purpose and improvement in well-being for older people

Winner: Using Montessori Method in Promoting the Talent of Elders by H.K.S.K.H. Lady MacLehose Centre, Hong Kong SAR China

B) Innovation of the year – Active Ageing Wellness Programme

Best active ageing wellness programme that demonstrates improvements in health and mental well-being for older people

Winner: Fit and Fed (F4) Club by NTUC Health Co-operative Limited, Singapore

C) Innovation of the year – Active Ageing Community Programme

Best active ageing community programme that demonstrates improvement, social engagement and well-being for older people

Winner: Hou² Living Gallery @ City One Shatin – Participatory Estate Improvement Programme for an Age-friendly Living Environment by Happy Ageing Lab Foundation, Hong Kong SAR China

- **Category 10: Innovation of the Year (Model-of-Care)**

A) Innovation of the year – Care Giver Model

Best caregiver model implementation that demonstrates talent development, training, and manpower support for the sector

Winner: CTI Community Care Associate Training Programme by Kwong Wai Shiu Hospital, Singapore

B) Innovation of the year – Employee Well-being

Best implementation that demonstrates improvement in employee well-being

Winner: Bolton Clarke WeCare by Bolton Clarke, Australia

C) Innovation of the year – Ageing-in-Place Model

Best ageing-in-place implementation model that enables older people to age in their own homes with access to social, health and care services

Winner: Realising Ageing-in-place through Integrated Care: Transitional Care and Home Modifications by Culture, Homes Healthcare Company Limited, Hong Kong SAR China

Additional Insights:

“It was such a pleasure to be one of the Judges for Ageing Asia Eldercare Innovation Awards this year, the finalists had demonstrated excellent commitment in delivering the highest quality of products and services to shape the future of ageing and care, huge appreciation to Janice, Sylwin and the entire Ageing Asia team for their stellar work in organizing this amazing and inspiring event, congrats to the winners!!” – Ms DY Suharya, Regional Director, Alzheimer’s Disease International Asia Pacific Region, Founder, Alzheimer Indonesia

“Some of the presentations locally and internationally are very meaningful and impactful, either directly helping to care for the elderly or enhancing the operational processes of elderly care services. What impressed me most is their passion and teamwork towards achieving positive outcomes.” – Dr. Loh Yong Joo, Head and Senior Consultant at the Department of Rehabilitation Medicine, TTSH.

The judges are:

Mr Mohamed Farouk Bin Mohamed Ismail

Director, IT, Innovation & Digitalisation Division, Agency for Integrated Care, Singapore

Dr Jun Sasaki

Founder & Chairman, Yushoukai Medical Corporation, Japan

Mr Tom Symondson

CEO, Aged & Community Care Providers Association, Australia

Mr John Collyns

Executive Director, Retirement Villages Association, New Zealand

Dr Kelvin Tan

Head of Programme, Minor in Applied Ageing Studies, Senior Lecturer, Master/PhD in Gerontology, Singapore University of Social Sciences, Singapore

Mr Stefan Ege

Head of Projects and Strategy, City of Zurich, Department of Health and the Environment, Switzerland

Mr Dinar Kharisma

Senior Policy Planner, Coordinator for Social Assistance, Directorate of Poverty Alleviation and Community Empowerment, Ministry of National Development Planning Agency (BAPPENAS), Indonesia

Ms Camilla Rowland

CEO, Palliative Care Australia, Australia

Ms Julianne Parkinson

CEO, Global Centre for Modern Ageing, Australia

Mr Alex Mitchell

Programme Manager: Voice® & Strategic Partnerships, UK National Innovation Centre for Ageing, United Kingdom

Dr Nart Fongsmut

Director, LivWell Com Ltd, Medical Director, Chiva-Som International Health Resort, Board Member, Thailand Elderly Fund, Thailand

Ms DY Suharya

Regional Director, Alzheimer's Disease International Asia Pacific Region, Founder, Alzheimer Indonesia, Indonesia

Dr Loh Yong Joo

Head & Senior Consultant, Department of Rehabilitation Medicine, Director, Clinical Innovation, Clinical Research & Innovation Office (CRIO), Tan Tock Seng Hospital, Singapore

Dr Masaharu Sakoh

Director Oizumi Gakuen Multi-Facility,
Norma Ken-Ikukai Hospital, Japan

Mr Alex Tan

Director, Agency for Integrated Care, Singapore

Mrs. Tamsin Greulich-Smith

Director, School of X, Design Singapore Council, Singapore

A/Prof Carol Ma

Head of the Gerontology Programmes & Senior Fellow (Experiential Learning), S R Nathan School of Human Development, Singapore University of Social Sciences, Singapore

Ageing Startup Pitch Stadium Categories and Winners

- **SUSS Geronpreneurship New Innovation of the Year 2024**

Finalists:

- Esports Academy, Singapore
- Glorious Care, Singapore
- MMRS.AI, Singapore
- LifeTale.SG, Singapore
- Marymount Labs, Singapore
- NZMark, Singapore
- Shuttle Care, Singapore
- The Courage Chapter, Singapore
- TheMoonBeam.Co, Singapore
- TikCare, Hong Kong SAR China

2nd runner up: TheMoonBeam.Co, Singapore

1st runner up: The Courage Chapter, Singapore

Winner: Glorious Care, Singapore

- **Ageing Asia Startup of the Year 2024**

Finalists:

- Anto Medcare Pte Ltd, Singapore
- BlueOak, Thailand
- Caare Healthtech Services Private Limited, India
- CoNEX Healthcare, Singapore

Ageing
Asia
2024

WORLD **AGEING** FESTIVAL

- Daftar, Indonesia
- DexLab, Singapore
- Dresio Limited, Hong Kong SAR China
- EyeClick Ltd., Israel
- GaitMetrics Pte Ltd, Singapore
- Immortalize Pte. Ltd., Singapore
- Joy in Living Aged Care Services Pte Ltd, Singapore
- Kangsters, Republic of Korea
- MedLyves, Singapore
- MedMind, Hong Kong SAR China
- Miguel Corporate Services Pte Ltd, Singapore
- QuantumTX, Singapore
- Red Crowns Senior Living, Singapore
- Silver Care Solutions, Singapore
- SmartPeep, Singapore
- Teleskop Technologies Pte. Ltd., Singapore
- Zoog, Israel
- 42AI Solution, Singapore

Winner: QuantumTX, Singapore

Finalist Special Award: Red Crowns Senior Living, Singapore

For more information, please visit <https://www.worldageingfestival.com/>

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About Ageing Asia Pte Ltd

Ageing Asia is Asia Pacific's first industry alliance on the business of ageing. We are an independent network and social enterprise that seeks to unite business, government, community leaders and the media, to drive change for APAC's ageing landscape. Our vision is to lead an advocacy and educational role in improving quality and standards of eldercare, nurture partnerships and curate development of solutions that address the new opportunities and market demands of the ageing baby boomer population. Ageing Asia is a member of the Singapore Centre for Social Enterprise (raiSE) and Singapore Business Federation. For more information on Ageing Asia, please visit www.ageingasia.com.

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